Create Attractive Workplaces Materiality 3

Dynamic workplaces where employees can demonstrate their unique capabilities and be healthy in mind and body are essential for any enterprise seeking sustained growth. The JX Nippon Mining & Metals Group strives to create workplaces that are attractive from many perspectives. Examples include our work to ensure occupational health and safety, provide an appropriate personnel evaluation system, and offer human resources training.



KPIs and Progress

Assessment: Achieved/Steady Progress 😕 Not Achieved

KPI	Fiscal 2021 Results/Progress	Assessment
Reduce serious occupational accidents: Less than 0.7 accidents (four days or more of lost work time) per 1,000 workers in fiscal 2021	The occupational injury rate per 1,000 Employees in fiscal 2021 was 1.71. With solemn consideration for the accidents that have occurred, we constantly strive to improve our health and safety management system and prevent occupational accidents by improving the effectiveness of our risk assessments and enhancing the ability of employees to investigate the causes of accidents.	
Increase annual leave utilization rate: 80% or more in fiscal 2021	Thanks to our ongoing efforts to create a work environment that encourages employees to take vacation days and to provide more days where employees are encouraged to take leave, the annual leave utilization rate improved versus the previous fiscal year, although it only reached 77.9%. Moving forward, we will continue to take actions to encourage employees to take more vacation.	$\overline{\mathbf{x}}$
Implement initiatives to revitalize people and organizations	We enhanced a variety of measures for Activity-Based Working (ABW) and vitalizing communications. In addition, we took action to build an environment in which diverse human resources can play an active role through securing and utilizing highly specialized and senior citizen talent, as well as introducing a new personnel system.	÷
Initiatives for health promotion: Cancer screenings for 70% of employees or more in fiscal 2021	Each operating site formulated measures to increase the screening rate and held seminars on cancer prevention by medical specialists. These and other efforts tailored to their respective environments resulted in a 63.1% screening rate, a significant improvement from the previous year (54.7%). For fiscal 2022, we are promoting activities aimed at further increasing the screening rate by carrying out e-learning for all employees, distributing leaflets recommending cancer screening, and holding cancer prevention seminars.	(\mathbf{x})
Maintain and improve hiring rate for disabled persons: 2.3% or more in fiscal 2021	In fiscal 2021, employees with disabilities comprised 2.21% of our total number of employees. We will continue to maintain and improve the hiring rate for disabled persons through bolstering the newly-established Cheerful Support Office in fiscal 2021. Furthermore, we will actively provide support and roll out measures for enabling disabled persons to lead fulfilling social lives.	::

Ensure Safety and Promote Health

Recognizing that the safety and health of its employees is the foundation for sustainable growth, the JX Nippon Mining & Metals Group is committed to creating a workplace environment that ensures safety and promotes health.

JX Nippon Mining & Metals Basic Policy on Health and Safety

We place the highest priority on ensuring the health and safety of people working in all areas of business operations at the JX Nippon Mining & Metals Group and create attractive workplaces by providing safe, secure, and healthy working environments. 1. We will comply with all laws and regulations relating to health and safety, establish voluntary standards required to achieve compliance, and

- rigorously manage and adhere to such standards.
- 2. We will strive to continuously improve and enhance industrial health and safety management systems and achieve health and safety goals.
- 3. We will actively provide information and education in order to develop human resources that think and act spontaneously, and raise health and safety awareness throughout the organization.
- 4. We will identify hazards in all areas of business operations, work to eliminate such hazards and reduce risk, steadily achieve annual accident reduction targets, and ultimately aim to ensure no accidents ever occur.
- 5. We will work to maintain and improve employees' mental and physical health by ensuring good communication and comfortable working environments and taking steps to maintain health and prevent sickness.

Organization for Occupational Health and Safety Management

The Group maintains health and safety committees and other bodies at operating sites and Group companies in keeping with the Industrial Safety and Health Act. We have also established a system to have discussions with workers, including those from subcontractors stationed permanently, within the framework of our management system. At our head office, the Central Health and Safety Committee meets once a year, attended by representatives (key safety managers and labor union branch committee chairs) from the divisions and operating sites. The Central Health and Safety Standing Committee meets five times a year, attended by standing committee members of the former (safety managers at each division and the three officers from the Central Labor Union). We also hold joint labor/management health and safety visitations (once a year) and Group safety supervisors' meetings (twice a year) to exchange information on health and safety. In fiscal 2021, in light of the impact of the spread of COVID-19, our basic posture was to hold hybrid in-person/ online meetings, and joint labor/management health and safety visitations were held in person at operating sites with infection control measures in place.

Environment and safety audits are conducted periodically by a team under direct supervision of the president at operating sites directly run by the Company (including Group companies within the sites) and major domestic Group companies. Issues discovered in the audits are reported to the president, and also notified to the respective operating sites. Audits were to be conducted at 16 sites in fiscal 2021, including eight sites for which on-site audits were postponed in fiscal 2020 due to the spread of COVID-19. However, due to the spread of the virus,

on-site audits were only completed at 12 of these locations, while all locations underwent document audits through online channels. No major issues were identified. For those locations only undergoing document audits, on-site audits are to be postponed to fiscal 2022.

We had acquired OHSAS 18001 certification at 11 of our domestic operating sites and two overseas operating sites, and has been preparing for the introduction of ISO 45001 (JIS Q 45100) following the abolition of OHSAS in March 2021. Compared to ISO 45001 (JIS Q 45001), ISO 45001 (JIS Q 45100) enables the promotion of Group-wide occupational health and safety activities that involve more on-site workers. We are revising and creating new management documents including OHS manuals, and are systematically converting and acquiring new certifications, aiming to further improve health and safety levels. In fiscal 2021, we will complete conversion at these sites. From fiscal 2022 onward, we will promote the introduction of this occupational health and safety management system at more sites, with the aim of obtaining new certification at yet-uncertified sites.

Management Policy on Health and Safety for 2021

The Group formulates the Management Policy on Health and Safety each fiscal year. The goals and key policy measures are set based on analysis of health and safety performance in the previous year. The policy is discussed and approved by the Central Health and Safety Committee and then promulgated across the Group.

[Safety and Disaster Prevention Items]

- 1. Accidents with lost work days or worse: Zero
- 2. Targets for managing the number of accidents for the entire Group (1) (Shared domestic/overseas sites) Accidents without lost work days or
- worse: Reduction of 50% or more of the previous year's results (2) Occupational injury rate per 1,000 employees, domestic Group (four or
- more lost workdays): 0.7 or less (5 injuries or less)
- 3. Fires and explosions: Zero

- [Key Measures]

 Promoting inherent safety (strengthening activities to prevent serious accidents from occurring)
- Expanding health and safety education
- Strengthening systems for safer construction execution

[Health and Other Items] . Occupational diseases: Zero

- 2. Rate of lost work days due to ordinary illnesses: Reduction by 10% or
- more from the average in the previous three years
- Statutory regular health checkups: 100%
- 4. Cancer screening rate: 70% or more 5. Influenza vaccination rate: 100%
- 6. Traffic accidents (as perpetrator or victim): Reduction by 10% or more from the average in the previous three years

• Maintaining and promoting mental and physical health · Continuing to implement traffic accident prevention (including workrelated traffic accidents)

Safety Education at a Safety Education Center

In order to raise the sensitivity to hazard for each and every employee and enhance their safety awareness, the Group has established the Safety Education Center, where we conduct experience-oriented safety education, in Hitachi City, Ibaraki Prefecture. Here, sensitivity to hazards refers to sensing danger correctly. Sharpening this sensitivity leads to workers being able to avoid danger.

Since many of the occupational accidents that have occurred are recurrences of past cases (similar accidents), the center has prepared a program to help workers see that potential accidents are always present, and to improve worker understandings of danger and their sensitivity to hazards through simulated experiences of past occupational accidents. In addition, we have implemented a new educational curriculum that utilizes VR technology, enabling students to have hands-on experience as a victim of an accident or disaster, a situation not easily simulated in real life. In recent years, while the number of occupational accidents among employees has been decreasing, the number of occupational accidents among employees from Subcontractors has become an issue. To address this, we have introduced midsize education facilities at our core operating sites to improve the sensitivity to hazards and safety awareness of not only our Group employees but also those of our Subcontractors. The Safety Education Center and the midsize education facilities work in unison to eradicate occupational accidents among workers.



VR experiential education

Accident Dramatization Videos

In addition to setting up safety training facilities at each operating site, we produce videos based on actual past accidents that teach safety by reproducing these accidents in a visual medium. We take opportunities such as our safety lectures to use these materials and raise safety awareness and sensitivity to hazards. These videos are based on accidents that have occurred both within the Group and outside the Group. They offer viewers an emotional understanding of how disastrous an accident can be and teach the viewer what causes accidents, as well as countermeasures against them, and they facilitate communication at Group companies.

Raising Safety Awareness Through E-Learning

The Group strives to ensure the safety and health of all persons connected to our business, and to elevate safety-first awareness and sensitivity to hazards. We periodically conduct safety training programs held via e-learning for all employees at domestic and overseas Group companies. Training consists of safety basics and knowledge that people can absorb in a short time. In fiscal 2021, 2,865 persons, or 73% of our workforce, completed training on the topic of occupational accidents.

Producing and Displaying Safety Awareness Posters and Digital Signage*

The Group produces safety awareness posters based on actual accidents that have occurred in the Group and externally. These posters are displayed mainly at manufacturing sites to raise safety awareness and prevent the recurrence of accidents. The posters provide at-a-glance information on key safety points, related laws and regulations, and disaster case studies for each topic, and are designed to bring awareness to both young and experienced employees. We also use monitors installed in several office spaces on each floor to display digital signage for raising safety awareness among employees at the head office. * Digital signage: Electronic display monitors





Actual safety awareness posters in use

Activities in 2021 to Ensure Safety (Domestic Operating Sites)

Risk assessments

Each of the Group's operating sites carries out its own risk assessment activities based on our occupational health and safety management system. Risks at operating sites are managed by implementing PDCA cycles, consisting of hazard identification, devising accident scenarios, risk assessments, necessary measures to mitigate risk (beginning by considering tangible measures first, and then intangible measures only if tangible measures are unapplicable), and evaluation of the effectiveness of those measures.

In fiscal 2021, we aimed to further strengthen these risk assessment activities by focusing on significant residual risks at each operating site and reinforcing management aspects to prevent serious occupational accidents. Improving the level of our risk assessments is an issue that we will continue to work on in the future. Our measures going forward include visualizing the progress of residual risk management and other risk mitigation, further promoting intrinsic safety measures that incorporate the concept of machine safety, and training risk assessment promoters and instructors at each operating site.

Preventing accidents involving collisions between heavy machinery and people

One of the most important safety issues for our Group is to prevent accidents involving collisions between heavy machinery and people. In order to prevent these collisions, which can easily lead to serious accidents, we not only introduced RFID* in fiscal 2018, but, in fiscal 2021, we conducted demonstration tests and launched operation of a human detection system using AI cameras at Kurami Works. This system is designed to alert a forklift operator when a worker approaches the machine, and this testing is part of our measures to implement IoT and AI. In fiscal 2022, we will press forward with these actions even further, working with manufacturers to develop an automatic braking system linked to our human detection system using AI cameras.

* RFID (Radio frequency identification): Technology that uses radio waves or electromagnetic waves to read and write information on IC tags in a contactless manner



Activities in 2021 to Ensure Safety (Overseas Operating Sites)

At overseas Group companies, priority issues are set for each of the responsible divisions, and activities are implemented accordingly.

Mineral Resources Division

In order to improve safety performance, we are continuing our efforts to ensure compliance with safety standards and to improve safety in terms of technology and awareness. We also provide services for workers at the Caserones Copper Mine, such as an accommodation camp, cafeteria, gvm (currently closed due to the spread of COVID-19), and a shop. Furthermore, we are taking thorough measures to prevent the spread of COVID-19, including checking body temperature before entering the premises, antigen tests before starting work on-site, cleaning premise facilities, and ensuring social distancing in the cafeteria and on shuttle buses.



Partitions installed to stop infection from droplets at the Caserones Coppe

Functional Materials Division

Based on our safety activities in Japan, we are actively promoting safety activities elsewhere in accordance with the laws and frameworks of each country. Specifically, we are promoting risk assessments focused on hazards, and we have established a Safety Education Center tailored to the actual situation in the relevant area. These centers are based on our Safety Education Center in Japan and are used for safety education.



Experiential risk training equipment (demonstrating puncturing safety shoes) (Nippon Mining & Metals (Suzhou) Co., Ltd.)

Thin Film Materials Division

In addition to focusing on activities to systematically implement specific countermeasures through risk assessments focused on hazards, we also focus on 5S activities, which are the basis of safety. In addition, some operating sites have implemented virtual reality (VR) systems loaded with content matching actual site conditions and used them for safety education.



VR experiential education (Nikko Metals Taiwan Co., Ltd.)

Tantalum and Niobium Division

Focusing on thorough compliance with rules as the fundamental principle, we provide safety education using DVDs depicting accident cases to prevent similar past accidents from occurring again, strengthen safety patrols at each operating sites, and promote activities to identify conceivable near-miss scenarios. We also focus on reviewing risk assessments and 5S activities, which are the basis of safety. This information is shared at monthly safety meetings attended by representatives from each operating site.

Health Management System Project

We are promoting a variety of measures to improve the mental and physical health of our employees through a project system in which all of our operating sites participate. With regard to improving the cancer screening rate, we engage in a range of messaging to employees with the aim of helping them learn about the characteristics of cancer, strive to prevent it, and as part of these efforts, get them to undergo screenings for early detection. As a result, the Group-wide average screening rate in fiscal 2021 was 63.1%, up 8.4% from the previous fiscal year. In the future, we will also offer e-learning to further foster cancer prevention awareness.

In addition, in order to keep all employees motivated to maintain and improve their physical fitness, we are conducting physical fitness tests to help them first understand their current fitness state. Regarding mental health, we work to build an environment in which employees feel comfortable consulting with industrial physicians. We do this by providing regular opportunities for employees to meet with these physicians and providing education to responsible parties at each operating site.

As the underlying mechanism for these activities, we have introduced a health management support system that enables centralized management of various health checkup results and working hour records, and are also making preparations for the assignment of public health nurses to all operating sites.



An interview with an industrial physician



Promote Diversity

In compliance with relevant laws and regulations in Japan and overseas, the JX Nippon Mining & Metals Group is pursuing initiatives including the continued employment of workers aged 60 and older, hiring of persons with disabilities, women's empowerment, and hiring of non-Japanese employees. We are also developing a personnel system with consideration for sexual minority employees (LGBTQ+). Here, we are working to create an environment in which diverse employees feel fulfilled and display their abilities fully.

Measures for Diverse Work Styles

As part of our efforts to energize individuals and organizations, we are actively working to create an environment where a diverse range of people can work with a sense of motivation. Our efforts include the creation of an environment where people can work fully demonstrating their capabilities even if they are pregnant, raising a child, or caring for a family member. We provide legally mandated systems to support having and raising children, and offer our own unique systems as well. Our handbook on the support available for employees offers tips on balancing work with childcare or family care, provides an overview of the public services and company systems available for their use, and describes the roles managers should play in this context. In fiscal 2019, we also acquired the "Kurumin" certification mark related to our action plan for raising next-generation children.

With particular respect to the success of our female employees, we formulated and followed through on a plan for the fiveyear period to fiscal 2020 in accordance with Japan's Act on Promotion of Women's Participation and Advancement in the Workplace. In fiscal 2020, the final year for this plan's targets, we made improvements to the working environment by expanding remote work, introducing a flextime system without mandatory core hours, and expanding the use of childcare centers. We have formulated a new action plan for fiscal 2021 and beyond,

and will focus on creating more opportunities for women to play an active role.







Health bulletin

Remote work system

As part of our efforts to create an environment where a diverse range of people can work with a sense of motivation, we introduced a remote work system in January 2018. During the COVID-19 pandemic, our employees have been working from both home and office to ensure the safety of our business partners, local communities, employees, and their families, while taking into account the state of the virus and requests from government agencies, etc. We have also been striving to maintain our business to fulfill our social responsibility to deliver essential products to society. Even after the COVID-19 pandemic subsides, we will continue to utilize our remote work system so that a wide range of diverse employees, not limited to those with circumstances such as childcare or nursing care, can play an active role in the Group.

Introduction of a flextime system without mandatory core hours

In addition to the current flextime system with core hours, we have introduced a flextime system without mandatory core hours at the head office and for a portion of Isohara Works, with the aim of promoting more autonomous work styles among employees. We have also defined our flextime system as covering 5:00 a.m. to 10:00 p.m., excluding late-night hours, to create a system where employees can flexibly choose their work hours.

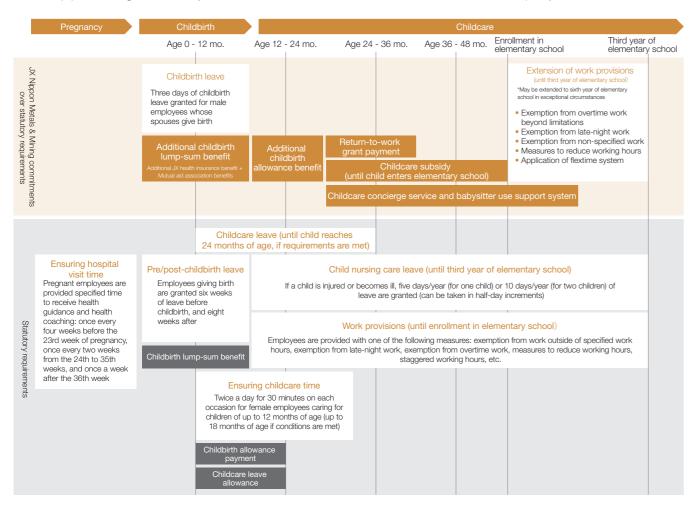
Securing and utilizing highly specialized and senior citizen talent

With the establishment of JX Nippon Research Institute for Technology and Strategy Co., Ltd., we introduced a flexible employment system that is not bound by the Group's existing personnel system, and launched efforts to secure and utilize highly specialized and senior citizen personnel. In fiscal 2021, we hired a number of senior citizen employees with a high level of expertise and a broad range of knowledge to launch our business.



Systems for Childbirth and Childcare

The Group provides legal standard systems related to childbirth and childcare, and offer our own unique systems as well.



• Support system for male employees taking childcare leave

We have provided support for childcare for some time, and in recent years the percentage of male employees taking childcare leave has been increasing. In addition to providing presentations

about our system, we are working to spread awareness of support measures by holding panel discussions with employees who have taken childcare leave or are balancing work with childcare in our Career Design Training that has been held since fiscal 2020.

VOICE

Comments From a System Beneficiary

Since joining my company, I have always been engaged in administration and human resources work, but despite that I honestly was unable to imagine myself using this system. Still, in order to raise my children with my spouse, I have taken childcare leave and successfully returned to work twice, most recently for almost a year in fiscal 2021. I was able to do this with the support of the people in my workplace. One good thing about taking leave was that I got into the habit of managing tasks better than ever before, but most importantly, I feel that the best thing to come out of it was the sense of camaraderie I gained with my spouse as we raised our children together.



JX Nippon Mining & Metals Corporation Hitachi Works, Administration Department Koyanagi Takuya

Systems for family care

The following programs are available if an eligible family member requires constant care.

	Statutory Requirements	Additional Benefits from JX Nippon Mining & Metals
Time Off	 For one family member requiring care: five days/year (can be taken in half-day increments) For two or more family members requiring care: 10 days/year (can be taken in half-day increments) 	
Leave	Maximum of 93 days may be taken in up to three periods	 A total of up to 730 days may be taken over the course of four leave periods Family care subsidy and leave allowance (financial support)
Work Provisions	 Exemption from overtime work beyond limitations (exemption from overtime work in excess of 24 hours/month and 150 hours/year) Exemption from late-night work (exemption from work during late night hours except when a family member 16 years of age or older and capable of providing care lives in the same household) At least two times in three years (measures to reduce working hours) Application of flextime Exemption from non-specified work 	 Reduction of working hours to a minimum of two hours per day, multiple times in three years

Promoting the Hiring of employees with disabilities

We are creating a workplace that understands and fulfills the desire of disabled people to go out and play an active role in society.

In the head office, we have worked to improve environments as well as assign and train dedicated staff in order to hire not only those with physical disabilities but also those with mental disabilities (intellectual and developmental). As a result of these efforts, we welcomed four new team members in January 2022 (this number has since increased to six). These team members' main duties are internal mail reception and distribution, as well

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Comments from a Cheerful Support Office Supervisor

Each member is working with a strong desire to be useful and active as a member of society and a friend to the Company, and the speed of their growth amazes me every day. They are able to check each other's work thoroughly, confirm with their mentors what they do not understand, and proceed with their work carefully one by one to ensure that there are no mistakes. Going forward, they are planning to take on new challenges, including creating business cards for the entire Group, expanding their cleaning responsibilities at the head office building, and operational support requested from various departments.

Our members have every potential for growth. We hope you will look out for their further success in the future. We are committed to supporting our members so that they can lead fulfilling social lives and enjoy their work for the organization for many years to come.

as cleaning. Going forward, we will continue to expand their range of activities. The name of the team was chosen as Cheerful Support Office, selected in an open submission process from employee suggestions. This name is designed to impart the team's nature as a group supporting the workplace with brightness and energy.

We will continue to actively support and develop various measures to enable disabled persons to lead fulfilling social lives, and by welcoming people with various disabilities as colleagues, we will enhance our corporate culture of caring and mutual support among employees.



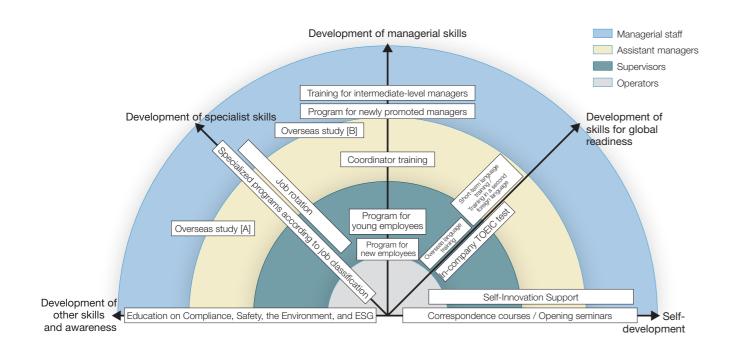
Corporation Administration Department Fukuodori Naoya

Human Resources Development

In order to achieve becoming a technology-based company set forth in the 2040 Long-Term Vision, the JX Nippon Mining & Metals Group is working to secure and develop human resources capable of creating added value.

Training System to Energize Individuals and Organizations

Since fiscal 2016, our basic policy for human resources development has included the primary goal of energizing individuals and organizations, and we have been striving for broad-based human resource development by providing various educational programs to develop five key areas: managerial skills, specialist skills, skills for global readiness, self-development, and other skills and awareness. In addition, in order to raise awareness and improve capabilities for each employee, we offer Career Design Training as well as training to learn about our company's DNA, and various other support programs.



Training for young employees (university and graduate school graduates)

We provide a wide range of training programs in stages for university and graduate school graduates up to five years after they are hired, including New Employee Training for teaching basic businessperson skills, and Fifth Year Training to help them gradually build a vision for their career

Development of skills for internationalization

We promote education to globalize our talent so that they can play an active role on a global scale. In our Overseas Language Training program for second-year employees with undergraduate and graduate degrees, employees are sent to overseas language schools for about eight weeks, not only to learn the local language but also to experience different cultures and values, and to develop flexible thinking that can be applied globally. Although some of the training sessions in fiscal 2021 were postponed due to COVID-19, we are preparing to resume this training.

DNA-related training

DNA Training: Training for employees in their third year to understand our DNA, cultivated from our founding to the present, and to recognize the role they should play as leaders of change in the future.

Education for mid-career employees: Mid-career employees are given a tour of the Nippon Mining Museum to learn about JX Nippon Mining & Metals' history.



A DNA Training session



A tour of the Nippon Mining Museum

VOICE

Comments from a DNA-Related Training Participant

As part of a training program for mid-career hires, we visited the Nippon Mining Museum, located on the site of the former Hitachi Mine. Since the founding of JX Nippon Mining & Metals, the organization has a history of working together with local residents to protect the environment in keeping with the Sustainable Development Goals. Visiting the site where we were founded, seeing up close the ruins of the large smokestack and rows of cherry trees that have become a symbol of environmental protection measures, and experiencing the many exhibits and detailed presentations in the memorial museum, I felt that we had faced extraordinary difficulties and made great effort in our history.

There was a deep, moving sense of reverence that reassured me that our continued commitment to "community involvement and development" and the idea of "the mine as one big family" comes with a historical context and pride built through the accumulated desires of many people involved, including generation after generation of employees and local residents. I felt that this was the foundation for continuing to face the difficult challenges that lie ahead.

Self-Innovation Support

Employees may apply to any eligible external training program. On completing the program, half of the expenses will be subsidized (up to 500,000 yen per program). This is a highly flexible system because we want to address employees' wishes for self-development more than ever before.

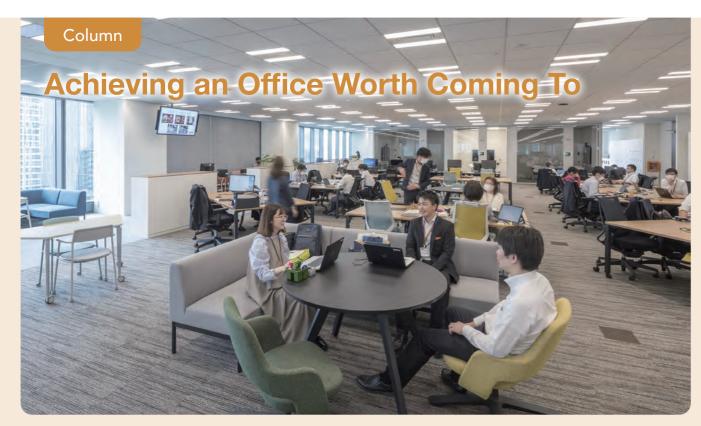
Career Design Training program

In fiscal 2020, we launched our systematic career development education. As part of this effort, we provide Career Design Training for young employees to learn how to envision their future careers.



JX Nippon Mining & Metals Corporation Internal Auditing Department **Sekiyama Aya**

Section 3 Materiality and ESG Management Social



In June 2020, we relocated our head office to the Okura Prestige Tower (Toranomon 2-chome, Minato-ku, Tokyo). In order to transform ourselves into a technology-based company as stated in our 2040 Long-Term Vision, it is important to create mechanisms for making flexible organizations and people without being bound by conventional frameworks, and the purpose of this head office relocation is precisely to realize that goal. Expanding shared space, setting up places where people can greater interact with technology, and promoting communication among employees—these are just a few examples of our goals. With these intentions in mind, a variety of mechanisms have been set up at the new head office.



Three Concepts at the Head Office

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Increasing individual autonomy and, by extension, the productivity of the entire organization by introducing ABW^{*1}, using advanced ICT tools, utilizing BPO^{*2} services, etc.
 Openness in Discussion and Focus on our Core Work> •Layout configuration that encourages meetings and work in open, rather than confined, spaces

•Establishing the Concierge Counter*³ to create an environment in which employees can focus on their core work

•Smartphones equipped with business applications are provided to support location-independent work styles

Increasing sensitivity to new value creation by presenting the organization to visitors in a way that exposes them to the changing environment around the organization and industry
Greater Interaction with Technology, Learning from History>
Establishing a showroom equipped with panels, videos, etc. presenting business overviews and cutting-edge technologies, as well as hands-on exhibits that enable a more intuitive understanding of technical characteristics, etc.

•Establishing an event space to hold study groups for employees, share past case studies, etc.

•Unified operation of the showroom and event space under the SQUARE LAB name

The penetration of ABW will naturally increase opportunities for employee interactions between various departments, creating the foundation for flexible response to major changes in the organization and business format, etc. In addition, we began operating the Group Portal Site to contribute to Group-wide optimization by fostering a sense of unity and improving productivity not only at the head office but also among Group members, and promoting the deployment of ICT tools such as digital signage, electronic approval, and business card management systems at each operating site

<Knowing People>

•Installing free coffee machines in the lounge, designing the space for people to mingle and interact during the 50-second wait for the beans to be ground and brewed, creating natural greetings and small talk

 $\bullet Introducing the {\it Choinomi}^{\star 4}$ free drink system to promote cross-departmental interaction

VOICE

Comments from an Administration Staffer

With our relocation in 2020, we have made significant changes to our office. At the beginning of the relocation, many employees expressed confusion about the new working style and facilities, but through the support of our concierge counter teammates, they became accustomed to the new environment and found it easier to work there than ever before. Two years after the relocation, office improvement efforts are still ongoing on a daily basis. Especially with regard to facilities, we have reflected employee opinions and social changes, installing private booths, adding decorative plants, and revising the layout. The office as it is today is not in its final form, and we will continue to make improvements in order to create an office worth coming to.

*1 Activity-Based Working (ABW): A way of working that eliminates fixed seating and allows workers to choose where they work based on the nature of their work *2 Business Process Outsourcing (BPO): Outsourcing office-related operations (high-volume printing, equipment management, systems consultation, travel arrangements, external warehouse management, etc.) to outside vendors

*3 Concierge Counter: A place with BPOs always on hand to help employees deal with any difficulties they may have *4 *Choinomi*: A program offering a free drink, including alcohol, for groups of two or more employees after 3:00 p.m. (after working hours) to stimulate communication

JX Nippon Mining & Metals Corporation Administration Department **Yumoto Teppei**







